

Dear Cllr Williams,

RE: Policy Review & Performance Scrutiny Committee - 18 October 2022

On behalf of the Cardiff Public Services Board (PSB), I would like to thank the Policy Review & Performance (PRAP) Scrutiny Committee for the constructive session that was held on 18 October 2022. The comments received are valued and a full response to the recommendations made can be found at **Appendix A**.

Firstly, I would like to welcome the recognition that a culture of trust has developed between PSB partners, as well as the crucial role of the PSB in practically solving system issues; this will be ever more important over the years ahead as we continue to jointly respond to complex challenges.

I am also pleased that the Committee has acknowledged that the PSB enjoys positive access to Welsh Government Ministers on key issues and that relations have further developed as a result of the unified presentation of challenges that partners face. As recommended by the Committee, we will continue to celebrate and promote the successes of the Cardiff PSB, as well as partnership working in Cardiff, to the Future Generations Commissioner and Welsh Government. The Committee did note, however, that it feels that the PSB does not currently have a public profile and that the Board needs to celebrate its collaborative successes more visibly. Whilst the PSB considers its low public profile to be appropriate, it is agreed that partnership projects should continue to be celebrated moving forward.

The Committee's comments regarding the Race Equality Taskforce are noted. I would like it to be recognised that the Taskforce was a cross public service initiative; its work was facilitated by the support and contributions of not only the Council, but public and voluntary sector partners across the city. The PSB considered the findings of the Taskforce at its meeting on 30 November 2022 and will receive a report on progress in 2023.

In relation to the Committee's comments regarding the participation of seldom heard groups, it is agreed that ensuring engagement, particularly from minority communities, is challenging. The Council will be bringing forward proposals - to improve engagement and the quality of data held - for consideration in its new Participation Strategy in Quarter 4 of 2022/23.

Finally, in terms of measuring progress moving forward, I would like to highlight that the draft Well-being Plan contains 51 outcome indicators, which will be tracked by the PSB over the next 5 years. Complimentary to the Draft Plan is Cardiff's new City Dashboard, which can be accessed [here](#). The Dashboard provides access to the latest data which helps paint a picture of life in Cardiff. It also provides a detailed profile of each ward in Cardiff and allows for a comparison of life in Cardiff with other areas of the UK (where the data is available).

Once again, on behalf of the Cardiff PSB, I would like to thank the PRAP Scrutiny Committee for a constructive and valuable session.

Yours sincerely,

Cllr Huw Thomas

Leader of Cardiff Council and Chair of the Cardiff Public Services Board

Appendix A: Response to Recommendations

Recommendation	Accept/ Reject	Response	Lead Officer	To be completed by
That the culture and successes of all PSB's are celebrated by Welsh Government and the FGC, and where good practice is in clear evidence it is shared across Wales.	Accept	We'll continue to celebrate the success of partnership working in Cardiff to the Welsh Government and Future Generations Commissioner, as well as the valuable role that PSBs can play in tackling system issues.	Gareth Newell	Ongoing
That the collaborative successes of the PSB are celebrated more visibly, particularly where a significant public challenge has been overcome.	Accept	Partnership projects will continue to be celebrated moving forward. The PSB will continue to maintain its low public profile, however, as an enabler of successful projects and initiatives.	Gareth Newell	Ongoing
That you to continue to improve the quality of data held on minority populations to support consultation reach, clarify your plans to mitigate for communities that do not engage, and ensure we have enough data to plan ahead effectively.	Accept	Proposals will be brought forward in the Council's new statutory Participation Strategy.	Gareth Newell	Quarter 4 2022/23